



**Proceedings
of
NATIONAL WEBINAR
on
“Governance and Leadership: Optimizing
Nursing Education and Service”**



Organized by:

MGM New Bombay College of Nursing

MGM Institute of Health Sciences

(Deemed University u/s 3 of UGC Act, 1956)

Grade 'A' Accredited by NAAC

on 24th , 25th & 26th February 2021

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**Report of National Webinar on
"Governance and Leadership: Optimizing Nursing Education and
Nursing Service."**

Dated - 24th, 25th and 26th Feb. 2021.

INTRODUCTION

World health assembly has designated 2020 the international year of nurse and midwife. The WHO report on “the state of the World’s Nursing 2020 “provides in depth finding on the priority areas for investment in nursing education, jobs and leadership to strengthen nursing around the world. The document highlights that only few nurses are found in health leadership positions, the current pandemic situation calls to strengthen Nursing leadership. Advance Nursing practice and educate the nursing workforce for future. The current webinar focuses on challenges of nurse leaders to meet the demand of quality in nursing Education and Service respectively. Investment in capacity building of nurses will definitely enhance the leadership skills in managing Health care challenges at various levels.

AIM

The webinar focuses to enlighten Governance and Leadership at various levels to optimize Nursing Education and Service

OBJECTIVES

- To overview Nursing Governance and Leadership in addressing health care challenges.
- To discuss on change management process and role of leadership to overcome the challenges.
- To recognize the importance of healthy work environment for optimizing Nursing education and service.
- To emphasize on quality enhancement in Nursing Education and Service

RESOURCE PERSONS:

Total Twenty-Five-person, 8 In-house person and 17 speakers from out of MGM Group. Among outside speakers, seven were academic leaders and governors from renowned Universities of India. Four administrative leaders and governors were working with Public, Private and Corporate Health Industry; One administrative leader and Governor was working for nurses at National level and one at Maharashtra state level. Out of 3 Organizational leaders, one was working with Nursing Professional Organizations at National level and two leaders and governors were working with health professionals at local level.

PARTICIPANTS

Day 1: Total registration- 591, Unique viewers - 304

Day 2: Total registration- 613, Unique viewers -233

Day 3: Total registration- 623, Unique viewers- 263

The participants were the candidates pursuing career in academics from various Nursing Institute, pursuing career in Nursing service from various Health care industries and few from NGO and freelancer.

PROCEEDINGS

a. Inauguration

MGM New Bombay College of Nursing (MGMNBCON) has organized webinar as a yearly National Continuing Nursing Education activity under the guidance of Dr. Prabha K. Dasila, Professor and Director, MGMNBCON, Navi Mumbai. The focus of the webinar was to enlighten Governance and Leadership at various levels to optimize Nursing Education and Service.

The Programme started by the moderator, Ms. Sarika Nair, Assistant Professor at 1.00 PM with a warm welcome to all the panelists and the participants who were present virtually on the first day of the webinar. Dr. Jyoti Chaudhari, Associate Professor, and Organizing Secretary of Webinar formally welcomed all the guest, panellist and

participants. Lamp lighting is done on virtual mode itself in the presence of all dignitaries. Third year students sang invocation song and took blessings of almighty.

Dr. Shashank Dalvi, Vice Chancellor, MGMIHS and chief guest of the function expressed his confidence among speakers and in nursing fraternity to take this agenda at greater heights in nursing profession.

Dr. Sunita Golhait, Dy. DHS (Nursing), Govt. of Maharashtra, Guest of Honour addressed the participants. She voiced the need for leadership and governance not only for higher level nurses but also for nurses working in the community such as ANM and Staff nurses.

Dr. Prabha Dasila, Professor and Director unfolded the theme of National Webinar in a very simple language. She briefed about, need of the webinar on this topic, subtopics and selected resource persons for the same and its future implications on enhancing quality of nursing education and service.

b. Scientific sessions

Day 1

On day one, Ms. Sarika Nair, Tutor, MGMNB CON introduced the panel members. 3 speakers, governors and leaders working at central (MoHFW) viz Dr. Rathi Balchandran ADHS (Nursing), State (Govt. of Maharashtra) viz Dr. Nilima Sonawane, Professor and Principal INE, Mumbai and professional organization (TNAI) viz Ms. Anita Deodhar, former TNAI president has stated their functions and status in maintaining Nurses' advocacy in health care governance at the respective levels.

Two speakers Dr. Nancy Fernandes, Principal LTCON, SNTD Women's University, Mumbai and Dr. Phalakshi Manjarekar, Director Nursing, P.D. Hinduja Hospital and Research Centre, Mumbai, the academic and administrative leaders and governors at institute level, elaborated on role in the Health Care governance at Nursing Education and Nursing Service respectively.

Dr. Jyoti Chaudhari, Associate Professor summarized and concluded the first day session on Leadership in Current Era of Nursing: Nurses's advocacy in Health Care Governance by highlighting the importance of working in a team at various settings and levels to achieve maximum on this agenda.

Day 2

On day two, Ms. Ferganzia Jubilson, Assistant Professor, MGMNBCON introduced the speakers.

Dr. Prakash Doke, Professor and HOD, PSM Department, Bharati Vidyapeeth Deemed University, Pune and Dr. Swati Rane, Founder and CEO of Seva Shakti Health care Consultancy stressed upon reviewed the health care challenges and preparedness of nurses to face the challenges.

Another two speakers Dr. Sharadha Ramesh, Director, Symbiosis CON, Symbiosis International University, Pune and Dr. Prameela Lee, Prof and HOD of MSN, CMC Vellore emphasized on role of leadership in Change Management Process.

Ms. Susan Jacob, Professor MGMNBCON summarized the day 2 sessions in brief and gave concluding remarks.

Day 3

On day three, Ms. Preeti Banerjee, Assistant Professor, MGMNBCON introduced the resource persons of Day 3 sessions. Three speakers viz Dr. Latha Venkatesh, Professor, AIIMS CON, New Delhi, Ms. Minimole Varghese, Chief Nursing Officer, Fortis Health Care Ltd, Mumbai, and Dr. Vathsala Sadan, Professor and Dean, CMC CON, Vellore highlighted on maintaining healthy work environment through Knowledge Management Process, Employee Mentoring, Performance Appraisal Process and Succession Planning. Dr. Sudha Reddi, Professor and Principal KAHER institute of Nursing Sciences, KLE university, Belgavi and Dr. S. J. Nalini, Professor and Principal, Shri Ramchandra University, Chennai discussed about Continuous Quality Improvement (CQI), Bench Marking and Accreditation agencies and its process for Nursing Education.

Captain Ajitha Nair, Managing Director Healbiz and Dr. Meera Acharekar, Professor and DNS, ACTREC, Navi Mumbai elaborated on Continuous Quality Improvement (CQI), Bench Marking and Accreditation agencies and its process for Nursing Service separately. r. Ponchitra R., Professor and Vice Principal, MGMNBCON summarized Day 3 sessions. She concluded that healthy environment and quality improvement is an continuous process and need to be given due importance for maintaining standards. This indirectly demands better governance with effective leadership.

c. Response from the participant

From delegates Dr. Pravina Mahadalkar, Vice Principal, CON, Bharati Vidyapeeth, Deemed University, Pune gave the feedback about the webinar and thanked the organizer for selecting the most required topic and choosing the appropriate speakers to deliberate on the topics. Best part of the webinar narrated was that they could clarify their doubts especially on least known facts related to nursing governance and initiatives taken at central, state and local level. The feedback analysis shows that delegates have feeling of contentment with scientific knowledge and experience sharing of speaker. They strongly accepted that webinar has generated new insight in the field of leadership and governance and it triggered its application for enhancing quality in Nursing Education and Nursing Service. They also appreciated the summary and conclusion made by Moderators on each day and proposed vote of thanks.









d. Valedictory Function










At the end, Dr. Jyoti Chaudhari proposed vote of thanks to all speakers, delegates, MGMIHS Management, Organizing Chairperson and all contributors who were involved directly or indirectly for the successful completion of the webinar. Webinar got over with National Anthem by 4.35 pm on 26th Feb. 2021.

Annexures: I Brochure of the webinar

<p>Chief Patron : Shri. Kamal Kishor Kadam, Chairman MGM Trust & Chancellor : MGMIHS.</p> <p>Patrons : Dr. Shashank D. Dalvi, Vice Chancellor MGMIHS. : Dr. S. N. Kadam, Trustee MGM Trust & Medical Director.</p> <p>Advisors : Dr. Nitin N. Kadam, Trustee MGM Trust, Pro Vice Chancellor, MGMIHS. : Dr. Rajesh B. Goel, Registrar MGMIHS.</p> <p>Organizing Chairperson : Dr. Prabha K Dasila, Professor & Director MGMN/BCON.</p> <p>Organizing Secretary : Dr. Jyoti Chaudhari, Associate Professor, MGMN/BCON.</p> <p>Organizing Convener : Mrs. Ferganzia Jubilson, Assistant Professor, MGMN/BCON.</p>	<div style="text-align: center;">  <p>NATIONAL WEBINAR</p> <p>On</p> <p>“Governance and Leadership: Optimizing Nursing Education and Service”</p> </div>
<p>AIM</p> <p>The webinar focuses to enlighten Governance and Leadership at various levels to optimize Nursing Education and Service</p>	<p>Introduction</p> <p>World Health assembly has designated 2020 the International year of the Nurse and Midwife. The WHO report on “The state of the World’s Nursing 2020” provides an in-depth finding on the priority areas for investment in Nursing education, jobs and leadership to strengthen nursing around the world. The document highlights that only few nurses are found in health leadership positions. The current pandemic situation calls to strengthen Nursing leadership, advance Nursing practice and educate the Nursing workforce for future.</p>
<p>OBJECTIVES</p> <ul style="list-style-type: none"> To overview Nursing Governance and Leadership in addressing health care challenges. To discuss on change management process and role of leadership to overcome the challenges. To recognize the importance of healthy work environment for optimizing Nursing education and service. To emphasize on quality enhancement in Nursing Education and Service. 	<p>The current webinar focuses on challenges of Nurse leaders to meet the demand of quality in Nursing Education and Service respectively. Investment in capacity building of Nurses will definitely enhance the leadership skills in managing Health care challenges at various levels.</p>
<div style="text-align: center;">  <p>Organized by: MGM New Bombay College of Nursing MGM Institute of Health Sciences <small>(Deemed University as 3 of UGC Act, 1956)</small> Grade 'A' Accredited by NAAC</p> <p>ON 24th, 25th & 26th February 2021</p> </div>	
<p>For Registration click here: https://zoom.us/j/98132030692</p> <p>All feedback form every day at the end of the session for e-certificates</p>	

Resource Persons

Time	Session Title	Resource person
Day 1: 24-02-2021		
1:00pm – 1:20 pm	Inauguration	
1:20pm – 1:30 pm	Opening of the Theme	<i>Dr. Prabha K Dasila, Professor and Director, MGM New Bombay College of Nursing, Navi Mumbai, Maharashtra</i>
Session I – Leadership in current era of Nursing : Nurses' Advocacy in Health care Governance		
Moderators: Dr. Jyoti Chaudhari, Associate Professor & Mrs. Sarika Sukesh Nair, Tutor		
1:30 pm–2:00 pm	At Central Level	 <i>Dr. Rathi Balachandran, ADG (Nursing)/GGI, New Delhi</i>
2:00 pm–2:30 pm	At State Level	 <i>Dr. Nilima Sourenane, Professor and Principal, DNE, J.J. Hospital Campus, Mumbai, Maharashtra</i>
2:30 pm–3:00 pm	At National Professional Association	 <i>Ms. Anita Deyodhar, Former President, TNAI</i>
3:00 pm–3:30 pm	At Nursing Education	 <i>Dr. Nancy Fernandes, Professor and Principal, LFCN, SNDP Women's University, Mumbai, Maharashtra</i>
3:30 pm–4:00 pm	At Nursing Service	 <i>Dr. Phulakshi Manjarekar, Director-Nursing, P.D. Hinduja Hospital and Medical Research Centre, Mumbai, Maharashtra</i>
Day 2: 25-02-2021		
Session II –Health Care Challenges in India: Prominence to Nursing		
Moderators: Mrs. Susan Jacob, Professor & Mrs. Ferganzia Jubilson, Assistant Professor		
1:00 pm–1:45 pm	Emerging Health Care problems and availability of Health Care Resources	 <i>Dr. Prakash Dole, Professor, Dept. of Community Health, Bharati Vidyapeeth Deemed University, Pune, Maharashtra</i>
1:45 pm–2:30 pm	Preparedness of Nursing Professional to overcome the Challenges	 <i>Dr. Swati Rawe, Founder and CEO, Seva Shakti Health Care Consultancy, Mumbai, Maharashtra</i>

Session III – Leadership in Change Management		
2:30 pm –3:15 pm	Change Management process and its challenges	 <i>Dr. Sharadha Ramesh, Director, Synchrois CON, Synchrois International University, Pune, Maharashtra</i>
3:15 pm–4:00 pm	Role of Leadership in Change Management	 <i>Dr. Premila Lee, Professor & HOD, Medical Surgical Nursing, CMC, Vellore, Tamilnadu</i>
Day 3: 26-02-2021		
Session IV – Preparation of health work environment		
Moderators: Dr. Poochithra R, Professor & Vice Principal; Mrs. Preeti Banerjee, Assistant Professor		
1:00 pm –1:20pm	Succession Planning	 <i>Dr. Vasula Sadav, Dean and Professor CON, CMC Vellore, Tamilnadu</i>
1:20 pm –1:40pm	Employee Knowledge Management Process	 <i>Dr. Latha Venkatesh, Professor and Principal, College of Nursing AIIMS, New Delhi</i>
1:40 pm –2:00pm	Employee Mentoring and Performance Appraisal	 <i>Ms. Anusolee Varghese, Chief/Nursing Officer, Fortis Health Care Ltd, Mulund, Mumbai, Maharashtra</i>
Session V – Quality Enhancement in Nursing		
2:00 pm –2:20pm	Continuous Quality Improvement and Quality Bench marking (In Nursing Education)	 <i>Dr. Sudha Ruidi, Professor and Principal, KAHER Institute of Nursing Sciences., Bolegari, Karnataka</i>
2:20 pm –2:40pm	Continuous Quality Improvement and Quality Bench marking (In Nursing Service)	 <i>Captain Ajitha Nair, Managing Director, Healthie</i>
2:40 pm –3:00pm	Accreditation (Education)	 <i>Dr. S.J Nalini, Professor and Principal, Ramachandra CON, Sri Ramachandra University, Chennai</i>
3:00 pm –3:20pm	Accreditation (Service)	 <i>Dr. Menra Acharekar, Professor and DNS, ACTREC, Navi Mumbai</i>
3:20pm – 4:00pm	Valedictory	

Annexure II Feedback of participants

Webinar feedback form

Topic: Governance and Leadership: Optimizing Nursing Education and service

Date: 24.02.2021

Thank you for participating in this Webinar. The organizing committee would like to know your experience about the webinar. Kindly rate the conference accordingly.

S.No	Statements	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	Sessions were related to the main theme					
2	Content of the sessions were informative					
3	Quality of the content was good					
4	Time allotted to each session were appropriate					
5	Speakers were knowledgeable about the subject matter					
6	The experience shared by experts will be useful for practice					
7	Overall the session provided opportunity for new learning					

Feed Back Analysis

The feedback was obtained on a 5 point Likert scale, with highest score (5) indicating as strongly agree and lowest score (1) strongly disagree. More than 90% of the participants agreed that quality of webinar was very good to excellent. 97.5% participants agreed that webinar provided opportunity for new learning.

Few participants suggested to keep this agenda live by organizing more such webinars with different groups.

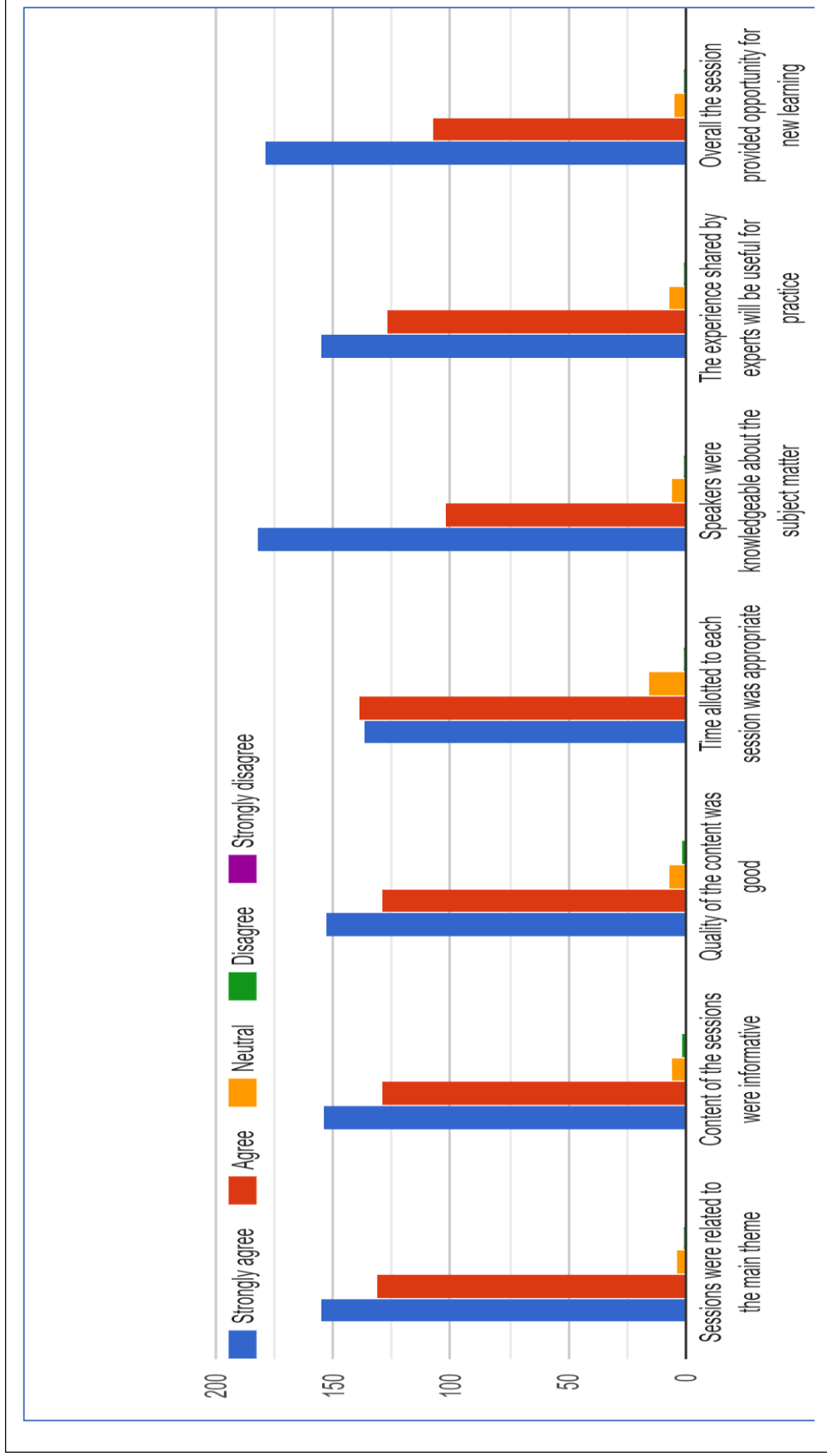
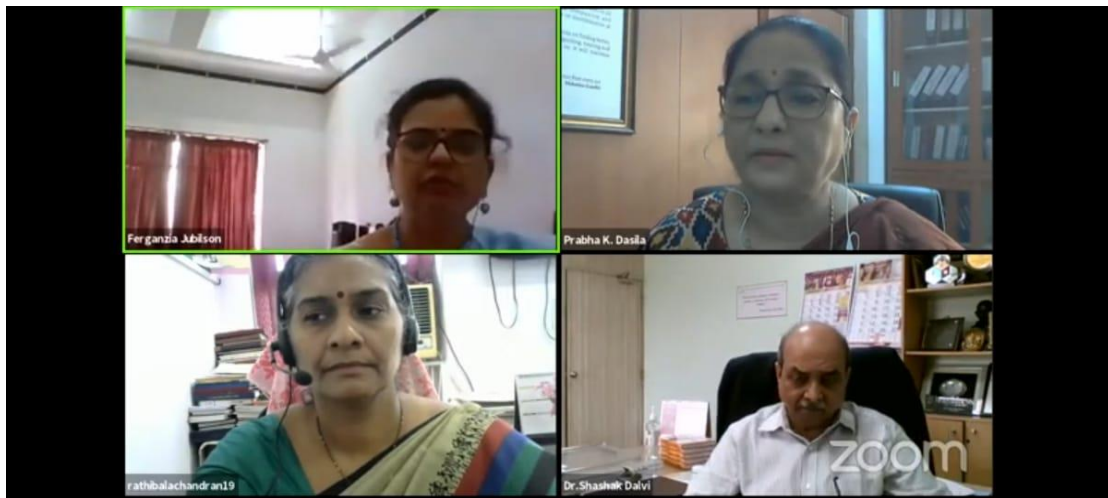
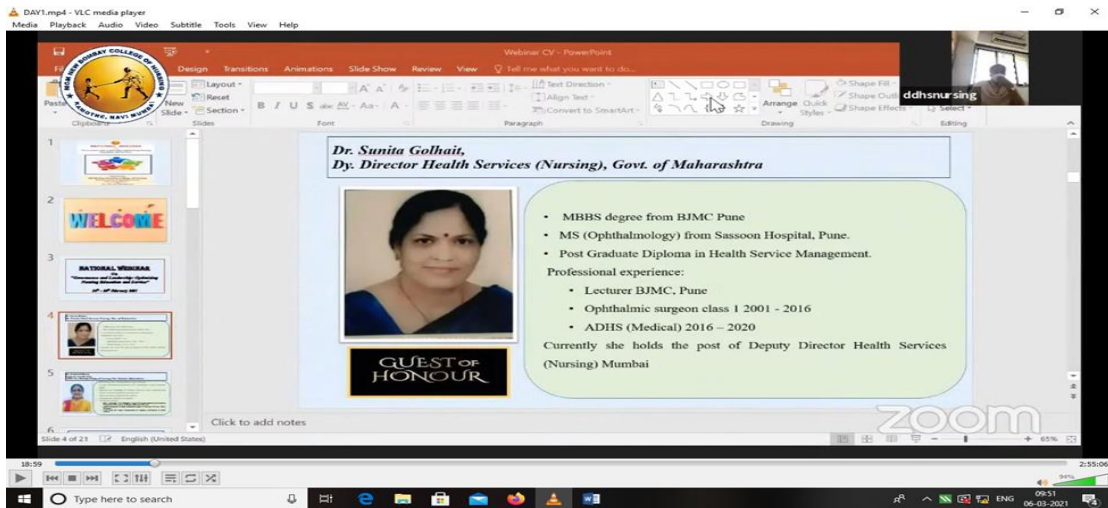


Fig. Distribution of participants based on parameters of feedback of webinar

Annexure III: Glimpses of Webinar



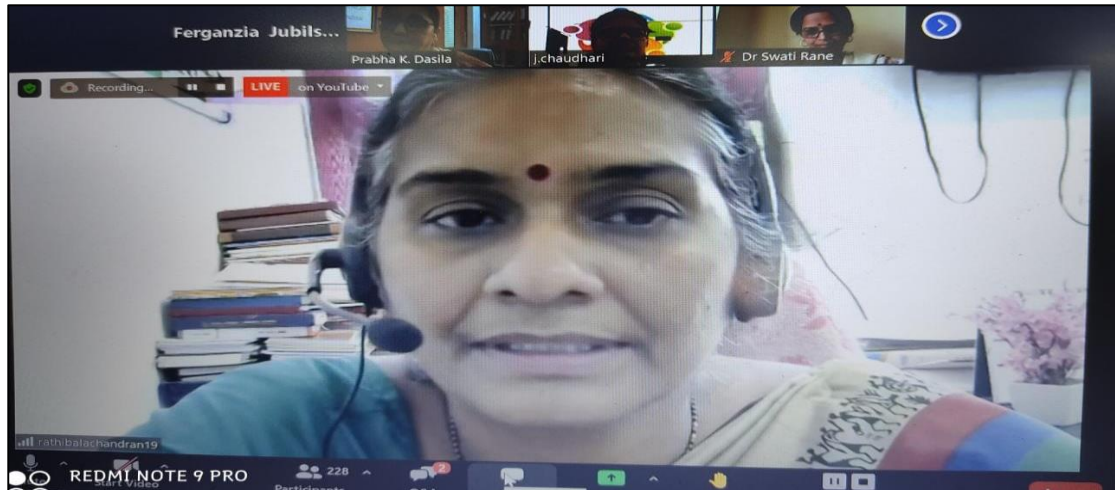
Day 1 : Welcome address by Dr. Jyoti Chaudhari, Associate Professor, MGMNBCON



Day1: Address by Guest of Honour, Dr. Sunita Gulhait, Dy. DHS, Govt. of Maharashtra



Day1: Opening of theme by Dr. Prabha Dasila, Prof. and Director, MGMNBCON



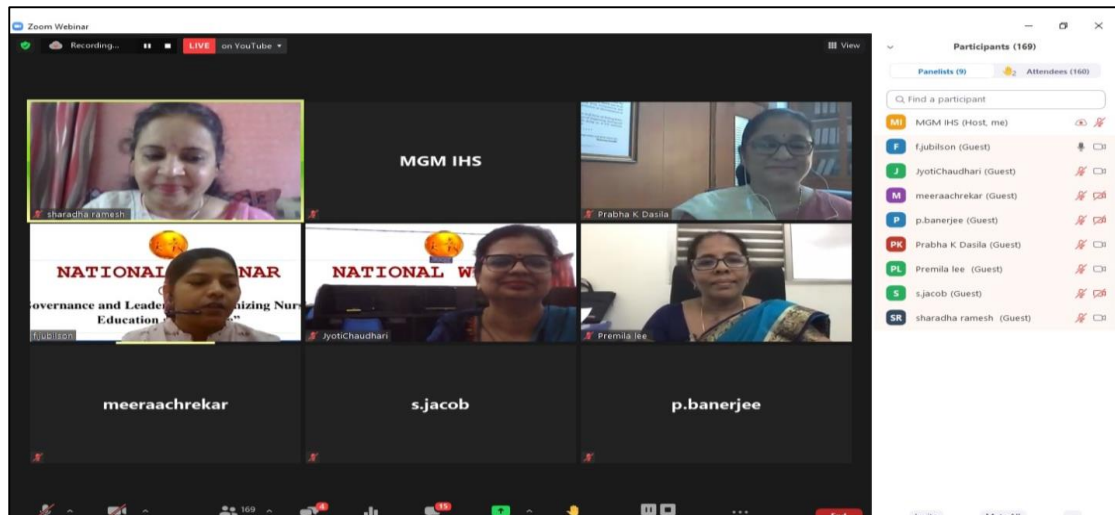
Dr. Rathi Balchandran, ADG Nursing, MoHFW, GOI, explaining various initiatives taken for Nurse’s advocacy for Health Care Governance at central level.



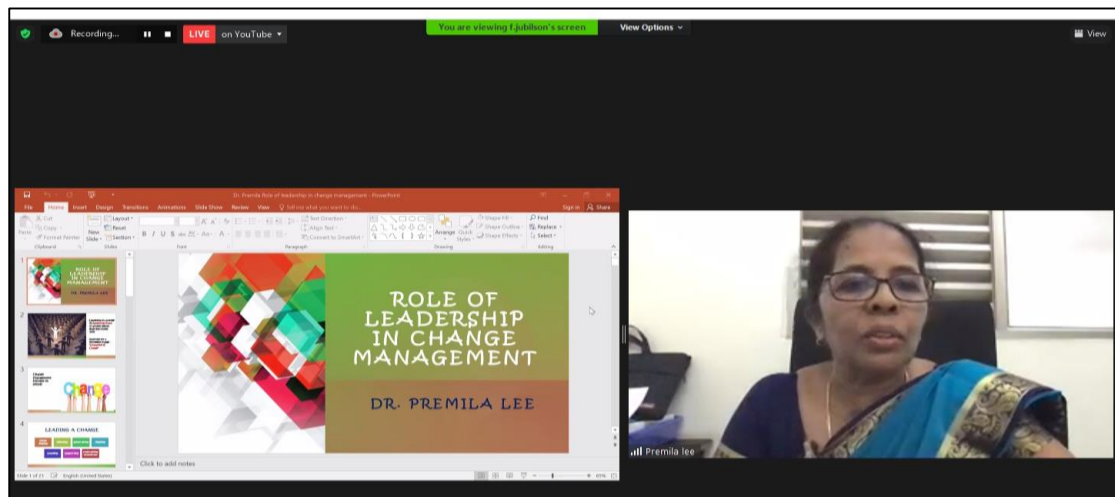
Dr. Prakash Doke, Prof and HOD PSM Dept, Bharati Vidyapeeth, Pune orienting about existing and futuristic Health Care challenges including availability of resources.



Day 2: Dr. Swati Rane, Founder and CEO Seva Shakti Healthcare Consultancy reviewing ‘Preparedness of nursing professionals to overcome the Health Care Challenges’



Day 2: Ms. Ferganzia, Lecturer, and Moderator introducing speaker, Dr. Prameela Lee



Dr. Prameela Lee, Prof. and HOD MSN, CON, CMC, Vellore delivering session on 'Role of Leadership in Change Management'



Dr. Vathsala Sadan, Dean, CON, CMC Vellore briefing the participants about succession planning and its process



Photograph depicting stress free environment during webinar while working on theme: healthy work environment for employees



Captain Ajitha Nair, Managing Director, Healbiz, delivering session on 'Continuous quality improvement and Benchmarking in Nursing Service'



Dr. Meera Acharekar, Professor and DNS, ACTREC, Navi Mumbai elaborated on Accreditation agencies and its process for Nursing Service